



REPLVTO
ATTENTION OF

DEPARTMENT OF THE ARMY
ASSISTANT CHIEF OF STAFF FOR INSTALLATION MANAGEMENT
600 ARMY PENTAGON
WASHINGTON DC 20315-6000



25 MAR 2003

DAIM-FDH

MEMORANDUM FOR SEE DISTRIBUTION

SUBJECT: Army Housing One Stop (AHOS)

1. Army Housing has launched an initiative to provide soldiers and their families with world class system for obtaining housing information on the web. Army Housing One Stop will consolidate the best features of PCS House Express and existing installation housing touch-screen kiosk and web page content in a uniform, easy-to-navigate user-friendly format. While the framework is Army-wide, content control will remain with the local housing office. Local system administrators will have direct access to their web pages at all times.
2. A contract was awarded on 6 February 2003 to DynaTouch of San Antonio, Texas, to implement Army Housing One Stop. DynaTouch has years of experience in enhancing the availability of military housing information through its contracts with individual installations throughout DoD for touch-screen kiosks. They will leverage their experience and the information already developed to provide the format, navigation methodology, and much of the content for Army Housing One Stop. The proposed deployment schedule is at enclosure 1. Full Army-wide deployment is scheduled to be completed within 12 months. This is an ambitious but achievable schedule.
3. We solicit the support of the entire installation management chain of command to maximize the benefit of this opportunity. It is especially important that installation housing managers and staff are responsive to DynaTouch during coordination for deployment. This will ensure deployments remain on schedule and that the system is the best it can be. Any questions or concerns should be directed to the HODA pac below.
4. The deployment process is electronic and will not normally involve on-site visits. Coordination will be by email and telephone.
5. Frequently Asked Questions (FAQs) are at enclosure 2. We hope this is an effective format for addressing the issues and conveying program information to housing management personnel at all levels.

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6. Army Housing One Stop represents a quantum leap forward in housing information services for our soldiers and their families. The goal of AHOS is to make it much easier for them to find comprehensive Army Housing and related information from a single site for whatever locations they are assigned to or are considering for assignment. Additionally, it will leverage the investment made in existing websites by expanding the customer base reaching that information.

7. Wendy McIntosh, email Wendv.McIntosh@hqda.armv.mil, telephone 7003-428-7995, DSN 328-7995, is the HQDA POC for Army Housing One Stop.

8. Quality Facilities for Quality Soldiers!



JOHN B. NERGER
Director, Facilities and Housing

2 Encls

1. Deployment Schedule
2. FAQs

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